

REPORT TO THE HEALTH OVERVIEW AND SCRUTINY PANEL

DATE OF MEETING: 24th MARCH 2016

SUBJECT OF REPORT: HEALTHWATCH NORTH SOMERSET

OFFICER/MEMBER PRESENTING:

GEORGIE BIGG, CHAIR, HEALTHWATCH NORTH SOMERSET

RECOMMENDATION:

That the Panel:

(1) consider Healthwatch North Somerset's report setting out a synopsis of activities to date

(2) discuss and consider the recommendations and outcomes shown in the report

1. SUMMARY OF REPORT

Healthwatch North Somerset is reporting on the intelligence gathered from the public in relation to their experiences of health and social care services. These are summarised and a synopsis is shown for each topic together with recommendations and the outcomes to date. A detailed report is at Appendix 1.

2. POLICY

N/A

3. DETAILS

Healthwatch North Somerset has consulted with local people and gathered intelligence on their experience of local health and social care services. Reports of our findings have been produced

and shared with commissioners, providers and the public. The information has been used to influence current services and the procurement of new services. The findings shown in the report are monitored and there is an ongoing process to ensure that appropriate changes are made to reflect the issues and concerns of the people of North Somerset.

4. CONSULTATION

N/A

5. FINANCIAL IMPLICATIONS

N/A

6. RISK MANAGEMENT

N/A

7. EQUALITY IMPLICATIONS

N/A

AUTHOR

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